

December 2000 Sub-Measure Tracking Number Listing

Tracking Number	PM #	Sub-Measure Title
1	1	Avg Response Time For OSS Pre-Order Interfaces - Address Verification (seconds)
2	1	Avg Response Time For OSS Pre-Order Interfaces - Request For Telephone Number (seconds)
5	1	Avg Response Time For Oss Pre-Order Interfaces - Service Availability (seconds)
6	1	Avg Response Time For Oss Pre-Order Interfaces - Service Appointment Scheduling (Due Date)(seconds)
7	1	Avg Response Time For Oss Pre-Order Interfaces - Dispatch Required (seconds)
8	1	Avg Response Time For Oss Pre-Order Interfaces - PIC (seconds)
331	1	Avg Response Time For OSS Pre-Order Interfaces - Request For Customer Service Record (seconds)
773	1	Avg Response Time For OSS Pre-Order Interfaces - FAV / SAV (seconds)
774	1	Avg Response Time For OSS Pre-Order Interfaces - DSL (seconds)
775	1	Avg Response Time For OSS Pre-Order Interfaces - NC/NCI (seconds)
776	1	Avg Response Time For OSS Pre-Order Interfaces - CFA Availability (seconds)
332	2	Percent Responses Received Within 8.0 Seconds - Address Verification
333	2	Percent Responses Received Within 12.0 Seconds - Address Verification
334	2	Percent Responses Received Within 7.0 Seconds - Request for Telephone Number
335	2	Percent Responses Received Within 9.5 Seconds - Request for Telephone Number
336	2	Percent Responses Received Within 8.0 Seconds - Request for Customer Service Record
337	2	Percent Responses Received Within 13.0 Seconds - Request for Customer Service Record
338	2	Percent Responses Received Within 12.0 Seconds - Service Availability
339	2	Percent Responses Received Within 16.0 Seconds - Service Availability
340	2	Percent Responses Received Within 0.6 Seconds - Service Appointment Scheduling (Due Date)
341	2	Percent Responses Received Within 1.0 Seconds - Service Appointment Scheduling (Due Date)
342	2	Percent Responses Received Within 15.0 Seconds - Dispatch Required
343	2	Percent Responses Received Within 25.0 Seconds - Dispatch Required
344	2	Percent Responses Received Within 39.0 Seconds - PIC
345	2	Percent Responses Received Within 60.0 Seconds - PIC
787	2	Percent Responses Received Within 20.0 Seconds - FAV / SAV (seconds)
788	2	Percent Responses Received Within 25.0 Seconds - FAV / SAV (seconds)
789	2	Percent Responses Received Within 20.0 Seconds - DSL (seconds)
790	2	Percent Responses Received Within 25.0 Seconds - DSL (seconds)
791	2	Percent Responses Received Within 20.0 Seconds - NC/NCI (seconds)
792	2	Percent Responses Received Within 25.0 Seconds - NC/NCI (seconds)
793	2	Percent Responses Received Within 20.0 Seconds - CFA Availability (seconds)
794	2	Percent Responses Received Within 25.0 Seconds - CFA Availability (seconds)
909	2	Percent Responses Received Within X Seconds - Address Verification
910	2	Percent Responses Received Within X Seconds - Request for Telephone Number
911	2	Percent Responses Received Within X Seconds - Request for Customer Service Record
912	2	Percent Responses Received Within X Seconds - Service Availability
913	2	Percent Responses Received Within X Seconds - Service Appointment Scheduling (Due Date)
914	2	Percent Responses Received Within X Seconds - Dispatch Required
915	2	Percent Responses Received Within X Seconds - PIC
916	2	Percent Responses Received Within X Seconds - FAV / SAV (seconds)
917	2	Percent Responses Received Within X Seconds - DSL (seconds)
918	2	Percent Responses Received Within X Seconds - NC/NCI (seconds)
919	2	Percent Responses Received Within X Seconds - CFA Availability (seconds)
10	4	OSS Interface Availability - Pre-Ordering
11	4	OSS Interface Availability - EDI
12	4	OSS Interface Availability - Access Service Request
13	4	OSS Interface Availability - EB/TA - POTS
300	4	OSS Interface Availability - EB/TA - Design / UNEs
988	4	OSS Interface Availability - BOP - GUI
989	4	OSS Interface Availability - AEMS
990	4	OSS Interface Availability - EB/TA
991	4	OSS Interface Availability - EB/TA - GUI
992	4	OSS Interface Availability - ARIS
14	5	% FOCs Returned within "X" hrs - Man Req - Res & Bus - < 24 hrs
15	5	% FOCs Returned within "X" hrs - Man Req - Complex Bus (1 - 200 Lines) - < 24 hrs
16	5	% FOCs Returned within "X" hrs - Man Req - Complex Bus (> 200 Lines) - < 48 hrs
17	5	% FOCs Returned within "X" hrs - Man Req - UNE Loop (1 - 49 Loops) - < 24 hrs
18	5	% FOCs Returned within "X" hrs - Man Req - UNE Loop (>= 50 Loops) - < 48 hrs
19	5	% FOCs Returned within "X" hrs - Man Req - Switch Ports - < 24 hrs

December 2000 Sub-Measure Tracking Number Listing

Tracking Number	PM #	Sub-Measure Title
20	5	% FOCs Returned within "X" hrs - Elec Req - Res & Bus - < 5 hrs
21	5	% FOCs Returned within "X" hrs - Elec Req - Complex Bus (1 - 200 Lines) - < 24 hrs
22	5	% FOCs Returned within "X" hrs - Elec Req - Complex Bus (> 200 Lines) - < 48 hrs
23	5	% FOCs Returned within "X" hrs - Elec Req - UNE Loop (1 - 49 Loops) - < 5 hrs
24	5	% FOCs Returned within "X" hrs - Elec Req - UNE Loop (>= 50 Loops) - < 48 hrs
25	5	% FOCs Returned within "X" hrs - Elec Req - Switch Ports - < 5 hrs
383	5	% FOCs Returned within "X" hrs - Man Req - Res & Bus - Avg for FOCs > 24 hrs
384	5	% FOCs Returned within "X" hrs - Man Req - Complex Bus (1 - 200 Lines) - Avg for FOCs > 24 hrs
385	5	% FOCs Returned within "X" hrs - Man Req - Complex Bus (> 200 Lines) - Avg for FOCs > 48 hrs
386	5	% FOCs Returned within "X" hrs - Man Req - UNE Loop (1 - 49 Loops) - Avg for FOCs > 24 hrs
387	5	% FOCs Returned within "X" hrs - Man Req - UNE Loop (>= 50 Loops) - Avg for FOCs > 48 hrs
388	5	% FOCs Returned within "X" hrs - Man Req - Switch Ports - Avg for FOCs > 24 hrs
389	5	% FOCs Returned within "X" hrs - Elec Req - Res & Bus - Avg for FOCs > 5 hrs
390	5	% FOCs Returned within "X" hrs - Elec Req - Complex Bus (1 - 200 Lines) - Avg for FOCs > 24 hrs
391	5	% FOCs Returned within "X" hrs - Elec Req - Complex Bus (> 200 Lines) - Avg for FOCs > 48 hrs
392	5	% FOCs Returned within "X" hrs - Elec Req - UNE Loop (1 - 49 Loops) - Avg for FOCs > 5 hrs
393	5	% FOCs Returned within "X" hrs - Elec Req - UNE Loop (>= 50 Loops) - Avg for FOCs > 48 hrs
394	5	% FOCs Returned within "X" hrs - Elec Req - Switch Ports - Avg for FOCs > 5 hrs
833	5	% FOCs Returned within "X" hrs - Man Req - CIA Centrex (1-200 Lines) < 24 Hours
834	5	% FOCs Returned within "X" hrs - Man Req - CIA Centrex (> 200 Lines) < 48 Hours
835	5	% FOCs Returned within "X" hrs - Elec Req - CIA Centrex (1-200 Lines) < 24 Hours
836	5	% FOCs Returned within "X" hrs - Elec Req - CIA Centrex (> 200 Lines) < 48 Hours
1005	5	% FOCs Returned within "X" hrs - Elec Req - Interconnection Trunks (< 5 DS1) - < 6 days
1006	5	% FOCs Returned within "X" hrs - Elec Req - Interconnection Trunks (>= 5 DS1) - < 8 days
1007	5	% FOCs Returned within "X" hrs - Elec Req - Interconnection Trunks (< 5 DS1) - Avg for FOCs > 6 days
1008	5	% FOCs Returned within "X" hrs - Elec Req - Interconnection Trunks (>= 5 DS1) - Avg for FOCs > 8 days
1009	5	% FOCs Returned within "X" hrs - Man Req - CIA Centrex (1-200 Lines) - Avg for FOCs > 24 Hours
1010	5	% FOCs Returned within "X" hrs - Man Req - CIA Centrex (> 200 Lines) - Avg for FOCs > 48 Hours
1011	5	% FOCs Returned within "X" hrs - Elec Req - CIA Centrex (1-200 Lines) - Avg for FOCs > 24 Hours
1012	5	% FOCs Returned within "X" hrs - Elec Req - CIA Centrex (> 200 Lines) - Avg for FOCs > 48 Hours
1116	5	% FOCs Returned w/in X hrs - Elec Req - Unbundled Local (Dedicated) Transport - DS1 < 1 Day
1117	5	% FOCs Returned w/in X hrs - Elec Req - Unbundled Local (Dedicated) Transport - DS3 < 5 Days
1118	5	% FOCs Rtrnd w/in X hrs - Elec Req - Unbld Lcl (Dedicated) Transport - DS1 - Avg for FOCs > 95%
1119	5	% FOCs Rtrnd w/in X hrs - Elec Req - Unbld Lcl (Dedicated) Transport - DS3 - Avg for FOCs > 95%
346	6	Average Time to Return FOC - Manually Requested - Residence & Business (hours)
347	6	Average Time to Return FOC - Manually Requested - Complex Business (1 - 200 Lines) (hours)
348	6	Average Time to Return FOC - Manually Requested - Complex Business (> 200 Lines) (hours)
349	6	Average Time to Return FOC - Manually Requested - UNE Loop (1 - 49 Loops) (hours)
350	6	Average Time to Return FOC - Manually Requested - UNE Loop (>= 50 Loops) (hours)
351	6	Average Time to Return FOC - Manually Requested - Switch Ports (hours)
352	6	Average Time to Return FOC - Electronically Requested - Simple Residence & Business (hours)
353	6	Average Time to Return FOC - Electronically Requested - Complex Business (1 - 200 Lines) (hours)
354	6	Average Time to Return FOC - Electronically Requested - Complex Business (> 200 Lines) (hours)
355	6	Average Time to Return FOC - Electronically Requested - UNE Loop (1 - 49 Loops) (hours)
356	6	Average Time to Return FOC - Electronically Requested - UNE Loop (>= 50 Loops) (hours)
357	6	Average Time to Return FOC - Electronically Requested - Switch Ports (hours)
837	6	Average Time to Return FOC - Manually Requested - CIA Centrex (1-200 Lines) (hours)
838	6	Average Time to Return FOC - Manually Requested - CIA Centrex (>200 Lines) (hours)
839	6	Average Time to Return FOC - Electronically Requested - CIA Centrex (1-200 Lines) (hours)
840	6	Average Time to Return FOC - Electronically Requested - CIA Centrex (>200 Lines) (hours)
1013	6	Average Time to Return FOC - Electronically Requested - Interconnection Trunks (hours)
1120	6	Average Time to Return FOC - Electronically Requested - Unbundled Local (Dedicated) Transport - DS1
1121	6	Average Time to Return FOC - Electronically Requested - Unbundled Local (Dedicated) Transport - DS3
395	7	% Mechanized Completions Returned Within 1 Hour of Completion in Ordering Systems
647	7	% Mechanized Completions Returned Within 1 Hour of Completion in Ordering Systems - Resale
648	7	% Mechanized Completions Returned Within 1 Hour of Completion in Ordering Systems - UNE
770	7	% Mechanized Completions Returned Within 1 Hour of Completion in Ordering Systems - Combinations
26	7.1	% Mechanized Completions Returned Within One Day Of Work Completion
649	7.1	% Mechanized Completions Returned Within One Day Of Work Completion - Resale
650	7.1	% Mechanized Completions Returned Within One Day Of Work Completion - UNE

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Tracking Number	PM #	Sub-Measure Title
651	7.1	% Mechanized Completions Returned Within One Day Of Work Completion - Combinations
396	8	Average Time to Return Mechanized Completions (hours)
652	8	Average Time to Return Mechanized Completions (hours) - Resale
653	8	Average Time to Return Mechanized Completions (hours) - UNE
654	8	Average Time to Return Mechanized Completions (hours) - Combinations
359	9	Percent Rejects
841	9	Percent Rejects - CLEC Caused Rejects
842	9	Percent Rejects - Ameritech Caused Rejects (Re-flowed Orders)
397	10	% Mechanized Rejects Returned Within 1 Hour of Receipt of Reject in MOR
398	10.1	% Mechanized Rejects Returned within 1 Hour of Receipt of Order
399	10.2	% Percent Manual Rejects Received Electronically & Returned Within 5 Hours
400	10.3	% Manual Rejects Received Manually and Returned Within 5 Hours
360	11	Mean Time to Return Mechanized Rejects (hours)
361	11.1	Mean Time to Return Manual Rejects that are Received via an Electronic Interface (hours)
362	11.2	Mean Time to Return Manual Rejects that are Received thru the Manual Process (hours)
655	12	Mechanized Provisioning Accuracy
27	13	Order Process Percent Flow Through - UNE Loops
28	13	Order Process Percent Flow Through - Resale
29	13	Order Process Percent Flow Through - UNE Combos
30	13	Order Process Percent Flow Through - Other
1014	13.1	Total Order Process Percent Flow Through - Resale
1015	13.1	Total Order Process Percent Flow Through - UNE Loops
1016	13.1	Total Order Process Percent Flow Through - LNP
1017	13.1	Total Order Process Percent Flow Through - LSNP
1018	13.1	Total Order Process Percent Flow Through - CPO (UNE-P)
636	14	Billing Accuracy - Resale Monthly Recurring / Non-recurring
637	14	Billing Accuracy - Resale Usage / Unbundled Local Switching
656	14	Billing Accuracy - Other UNES
401	15	% Accurate and Complete Formatted Mechanized Bills
402	16	% Usage Records Transmitted Correctly
403	17	Billing Completeness - ACIS / CABS
31	18	Billing Timeliness (Wholesale Bill)
771	18	Billing Timeliness (Wholesale Bill)-CABS
772	18	Billing Timeliness (Wholesale Bill)-AEBS
363	19	Daily Usage Feed Timeliness
405	20	Unbillable Usage
364	21	Local Service Center (LSC) Average Speed of Answer - Resale (seconds)
365	21	Local Service Center (LSC) Average Speed of Answer - UNE
366	22	Local Service Center (LSC) Grade of Service (GOS) - Resale
367	22	Local Service Center (LSC) Grade of Service (GOS) - UNE
406	23	% Busy in the Local Service Center (LSC) - Resale
407	23	% Busy in the Local Service Center (LSC) - UNE
368	24	Local Operations Center (LOC) Average Speed of Answer (seconds) - All Other Calls
1104	24	Local Operations Center (LOC) Average Speed of Answer (seconds) - DSL Calls
1113	24	Local Operations Center (LOC) Average Speed of Answer (seconds) - DSL Calls
370	25	Local Operations Center (LOC) Grade of Service (GOS) - All Other Calls
1105	25	Local Operations Center (LOC) Grade of Service (GOS) - DSL Calls
1114	25	Local Operations Center (LOC) Grade of Service (GOS) - DSL Calls
408	26	% Busy in the Local Operations Center (LOC) - All Other Calls
1106	26	% Busy in the Local Operations Center (LOC) - DSL Calls
1115	26	% Busy in the Local Operations Center (LOC) - DSL Calls
32	27	Mean Installation Interval - POTS - Res - FW (Days)
33	27	Mean Installation Interval - POTS - Res - No FW (Days)
34	27	Mean Installation Interval - POTS - Bus - FW (Days)
35	27	Mean Installation Interval - POTS - Bus - No FW (Days)
36	27	Mean Installation Interval - UNE Combinations - FW (Days)
37	27	Mean Installation Interval - UNE Combinations - No FW (Days)
843	27	Mean Installation Interval - POTS - CIA Centrex - No FW (Days)
844	27	Mean Installation Interval - POTS - CIA Centrex - FW (Days)
932	27	Mean Installation Interval - UNE Combinations - Res - FW (Days)

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933	27	Mean Installation Interval - UNE Combinations - Res - No FW (Days)
934	27	Mean Installation Interval - UNE Combinations - Bus - FW (Days)
935	27	Mean Installation Interval - UNE Combinations - Bus - No FW (Days)
410	28	% Installations Completed Within 5 Business Days - POTS - Res - FW
411	28	% Installations Completed Within 3 Business Days - POTS - Res - No FW
412	28	% Installations Completed Within 5 Business Days - POTS - Bus - FW
413	28	% Installations Completed Within 3 Business Days - POTS - Bus - No FW
414	28	% Installations Completed Within 5 Business Days - UNE Combinations - FW
415	28	% Installations Completed Within 3 Business Days - UNE Combinations - No FW
845	28	% Installations Completed Within 5 Business Days - POTS - CIA Centrex - No FW
846	28	% Installations Completed Within 5 Business Days - POTS - CIA Centrex - FW
936	28	% Installations Completed Within 5 Business Days - UNE Combinations - Res - FW
937	28	% Installations Completed Within 3 Business Days - UNE Combinations - Res - No FW
938	28	% Installations Completed Within 5 Business Days - UNE Combinations - Bus - FW
939	28	% Installations Completed Within 3 Business Days - UNE Combinations - Bus - No FW
38	29	% AIT Caused Missed Due Dates - POTS - Res - FW
39	29	% AIT Caused Missed Due Dates - POTS - Res - No FW
40	29	% AIT Caused Missed Due Dates - POTS - Bus - FW
41	29	% AIT Caused Missed Due Dates - POTS - Bus - No FW
42	29	% AIT Caused Missed Due Dates - UNE Combinations - FW
43	29	% AIT Caused Missed Due Dates - UNE Combinations - No FW
940	29	% AIT Caused Missed Due Dates - UNE Combinations - Res - FW
941	29	% AIT Caused Missed Due Dates - UNE Combinations - Res - No FW
942	29	% AIT Caused Missed Due Dates - UNE Combinations - Bus - FW
943	29	% AIT Caused Missed Due Dates - UNE Combinations - Bus - No FW
416	30	Percent Ameritech Missed Due Dates Due To Lack of Facilities - POTS - Bus
539	30	Percent Ameritech Missed Due Dates Due To Lack of Facilities - POTS - Bus - >30 Days
540	30	Percent Ameritech Missed Due Dates Due To Lack of Facilities - POTS - Bus - >90 Days
541	30	Percent Ameritech Missed Due Dates Due To Lack of Facilities - POTS - Res
542	30	Percent Ameritech Missed Due Dates Due To Lack of Facilities - POTS - Res - >30 Days
543	30	Percent Ameritech Missed Due Dates Due To Lack of Facilities - POTS - Res - >90 Days
544	30	Percent Ameritech Missed Due Dates Due To Lack of Facilities - UNE Combo
545	30	Percent Ameritech Missed Due Dates Due To Lack of Facilities - UNE Combo - >30 Calendar Days
546	30	Percent Ameritech Missed Due Dates Due To Lack of Facilities - UNE Combo - >90 Calendar Days
944	30	Percent Ameritech Missed Due Dates Due To Lack of Facilities - UNE Combo Res
955	30	Percent Ameritech Missed Due Dates Due To Lack of Facilities - UNE Combo Res - >30 Calendar Days
956	30	Percent Ameritech Missed Due Dates Due To Lack of Facilities - UNE Combo Res - >90 Calendar Days
957	30	Percent Ameritech Missed Due Dates Due To Lack of Facilities - UNE Combo Bus
958	30	Percent Ameritech Missed Due Dates Due To Lack of Facilities - UNE Combo Bus - >30 Calendar Days
959	30	Percent Ameritech Missed Due Dates Due To Lack of Facilities - UNE Combo Bus - >90 Calendar Days
417	31	Average Delay Days for Missed Due Dates Due to Lack of Facilities - POTS - Res
418	31	Average Delay Days for Missed Due Dates Due to Lack of Facilities - POTS - Bus
419	31	Average Delay Days for Missed Due Dates Due to Lack of Facilities - UNE Combinations
960	31	Average Delay Days for Missed Due Dates Due to Lack of Facilities - UNE Combinations Res
961	31	Average Delay Days for Missed Due Dates Due to Lack of Facilities - UNE Combinations Bus
44	32	Average Delay Days for AIT Caused Missed Due Dates - POTS - Res - FW
45	32	Average Delay Days for AIT Caused Missed Due Dates - POTS - Res - No FW
46	32	Average Delay Days for AIT Caused Missed Due Dates - POTS - Bus - FW
47	32	Average Delay Days for AIT Caused Missed Due Dates - POTS - Bus - No FW
48	32	Average Delay Days for AIT Caused Missed Due Dates - UNE Combinations - FW
49	32	Average Delay Days for AIT Caused Missed Due Dates - UNE Combinations - No FW
1065	32	Average Delay Days for AIT Caused Missed Due Dates - UNE Combinations - Res FW
1066	32	Average Delay Days for AIT Caused Missed Due Dates - UNE Combinations - Res No FW
1067	32	Average Delay Days for AIT Caused Missed Due Dates - UNE Combinations - Bus FW
1068	32	Average Delay Days for AIT Caused Missed Due Dates - UNE Combinations - Bus No FW
420	33	% AIT Caused Missed Due Dates > 30 Days - POTS - Res - FW
421	33	% AIT Caused Missed Due Dates > 30 Days - POTS - Res - No FW
422	33	% AIT Caused Missed Due Dates > 30 Days - POTS - Bus - FW
423	33	% AIT Caused Missed Due Dates > 30 Days - POTS - Bus - No FW
424	33	% AIT Caused Missed Due Dates > 30 Days - UNE Combinations - FW

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425	33	% AIT Caused Missed Due Dates > 30 Days - UNE Combinations - No FW
1069	33	% AIT Caused Missed Due Dates > 30 Days - UNE Combinations - Res FW
1070	33	% AIT Caused Missed Due Dates > 30 Days - UNE Combinations - Res No FW
1071	33	% AIT Caused Missed Due Dates > 30 Days - UNE Combinations - Bus FW
1072	33	% AIT Caused Missed Due Dates > 30 Days - UNE Combinations - Bus No FW
657	34	Count of Orders Cancelled After the Due Date Which Were Caused by Ameritech - POTS - Res - 1-30
658	34	Count of Orders Cancelled After the Due Date Which Were Caused by Ameritech - POTS - Res - 31-90
659	34	Count of Orders Cancelled After the Due Date Which Were Caused by Ameritech - POTS - Res - > 90
660	34	Count of Orders Cancelled After the Due Date Which Were Caused by Ameritech - POTS - Bus - 1-30
661	34	Count of Orders Cancelled After the Due Date Which Were Caused by Ameritech - POTS - Bus - 31-90
662	34	Count of Orders Cancelled After the Due Date Which Were Caused by Ameritech - POTS - Bus - > 90
663	34	Count of Orders Cancelled After the Due Date Which Were Caused by Ameritech - POTS - UNE - 1-30
664	34	Count of Orders Cancelled After the Due Date Which Were Caused by Ameritech - POTS - UNE - 31-90
665	34	Count of Orders Cancelled After the Due Date Which Were Caused by Ameritech - POTS - UNE - > 90
962	34	Count of Orders Cancelled After the Due Date Which Were Caused by Ameritech - POTS - UNE Res - > 90
963	34	Count of Orders Cancelled After the Due Date Which Were Caused by Ameritech - POTS - UNE Bus - 1-30
964	34	Count of Orders Cancelled After the Due Date Which Were Caused by Ameritech - POTS - UNE Bus 31-90
965	34	Count of Orders Cancelled After the Due Date Which Were Caused by Ameritech - POTS - UNE Bus - > 90
1073	34	Count of Orders Cancelled After the Due Date Which Were Caused by Ameritech - POTS - UNE Res - 1-30
1074	34	Count of Orders Cancelled After the Due Date Which Were Caused by Ameritech - POTS - UNE Res 31-90
847	34.1	Average Delay Days for Ameritech Caused Canceled Orders - POTS - Business Class of Service
848	34.1	Average Delay Days for Ameritech Caused Canceled Orders - POTS - Residence Class of Service
849	34.1	Average Delay Days for Ameritech Caused Canceled Orders - POTS - UNE Combos
966	34.1	Average Delay Days for Ameritech Caused Canceled Orders - POTS - UNE Combos Res
967	34.1	Average Delay Days for Ameritech Caused Canceled Orders - POTS - UNE Combos Bus
50	35	% Trouble Reports Within 30 Days of Install - POTS - Res - FW
51	35	% Trouble Reports Within 30 Days of Install - POTS - Res - No FW
52	35	% Trouble Reports Within 30 Days of Install - POTS - Bus - FW
53	35	% Trouble Reports Within 30 Days of Install - POTS - Bus - No FW
54	35	% Trouble Reports Within 10 Days of Install - UNE Combinations - FW
55	35	% Trouble Reports Within 10 Days of Install - UNE Combinations - No FW
968	35	% Trouble Reports Within 30 Days of Install - UNE Combinations Res - FW
969	35	% Trouble Reports Within 30 Days of Install - UNE Combinations Res - No FW
970	35	% Trouble Reports Within 30 Days of Install - UNE Combinations Bus - FW
971	35	% Trouble Reports Within 30 Days of Install - UNE Combinations Bus - No FW
426	36	% No Access (Service Orders With No Access) - POTS - Res
427	36	% No Access (Service Orders With No Access) - POTS - Bus
428	36	% No Access (Service Orders With No Access) - UNE Combinations
972	36	% No Access (Service Orders With No Access) - UNE Combinations Res
973	36	% No Access (Service Orders With No Access) - UNE Combinations Bus
56	37	Trouble Report Rate - POTS - Bus
57	37	Trouble Report Rate - POTS - Res
58	37	Trouble Report Rate - UNE Combinations
974	37	Trouble Report Rate - UNE Combinations Res
975	37	Trouble Report Rate - UNE Combinations Bus
59	38	% Missed Repair Commitments - POTS - Res - Dispatch
60	38	% Missed Repair Commitments - POTS - Res - No Dispatch
61	38	% Missed Repair Commitments - POTS - Bus - Dispatch
62	38	% Missed Repair Commitments - POTS - Bus - No Dispatch
63	38	% Missed Repair Commitments - UNE Combinations - Dispatch
64	38	% Missed Repair Commitments - UNE Combinations - No Dispatch
976	38	% Missed Repair Commitments - UNE Combinations Res - Dispatch
977	38	% Missed Repair Commitments - UNE Combinations Res - No Dispatch
978	38	% Missed Repair Commitments - UNE Combinations Bus - Dispatch
979	38	% Missed Repair Commitments - UNE Combinations Bus - No Dispatch
65	39	Receipt to Clear Duration - POTS - Res - Dispatch - Affecting Service (hours)
66	39	Receipt to Clear Duration - POTS - Res - Dispatch - Out of Service (hours)
67	39	Receipt to Clear Duration - POTS - Res - No Dispatch - Out of Service (hours)
68	39	Receipt to Clear Duration - POTS - Res - No Dispatch - Affecting Service (hours)
69	39	Receipt to Clear Duration - POTS - Bus - Dispatch - Affecting Service (hours)

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Tracking Number	PM #	Sub-Measure Title
70	39	Receipt to Clear Duration - POTS - Bus - Dispatch - Out of Service (hours)
71	39	Receipt to Clear Duration - POTS - Bus - No Dispatch - Out of Service (hours)
72	39	Receipt to Clear Duration - POTS - Bus - No Dispatch - Affecting Service (hours)
73	39	Receipt to Clear Duration - UNE Combinations - Dispatch - Affecting Service (hours)
74	39	Receipt to Clear Duration - UNE Combinations - Dispatch - Out of Service (hours)
75	39	Receipt to Clear Duration - UNE Combinations - No Dispatch - Affecting Service (hours)
76	39	Receipt to Clear Duration - UNE Combinations - No Dispatch - Out of Service (hours)
980	39	Receipt to Clear Duration - UNE Combinations Res - Dispatch - Affecting Service (hours)
981	39	Receipt to Clear Duration - UNE Combinations Res - Dispatch - Out of Service (hours)
982	39	Receipt to Clear Duration - UNE Combinations Res - No Dispatch - Affecting Service (hours)
983	39	Receipt to Clear Duration - UNE Combinations Res - No Dispatch - Out of Service (hours)
984	39	Receipt to Clear Duration - UNE Combinations Bus - Dispatch - Affecting Service (hours)
985	39	Receipt to Clear Duration - UNE Combinations Bus - Dispatch - Out of Service (hours)
986	39	Receipt to Clear Duration - UNE Combinations Bus - No Dispatch - Affecting Service (hours)
987	39	Receipt to Clear Duration - UNE Combinations Bus - No Dispatch - Out of Service (hours)
372	40	Percent Out Of Service (OOS) < 24 Hours - POTS - Residence
373	40	Percent Out Of Service (OOS) < 24 Hours - POTS - Business
374	40	Percent Out Of Service (OOS) < 24 Hours - UNE Combinations
993	40	Percent Out Of Service (OOS) < 24 Hours - UNE Combinations Res
994	40	Percent Out Of Service (OOS) < 24 Hours - UNE Combinations Bus
77	41	% Repeat Reports - POTS - Bus
78	41	% Repeat Reports - POTS - Res
79	41	% Repeat Reports - UNE Combinations
995	41	% Repeat Reports - UNE Combinations Res
996	41	% Repeat Reports - UNE Combinations Bus
429	42	% No Access (% Trouble Reports With No Access) - POTS - Res
430	42	% No Access (% Trouble Reports With No Access) - POTS - Bus
431	42	% No Access (% Trouble Reports With No Access) - UNE Combinations
997	42	% No Access (% Trouble Reports With No Access) - UNE Combinations Res
998	42	% No Access (% Trouble Reports With No Access) - UNE Combinations Bus
80	43	Average Installation Interval - Design - Resold Specials - DDS (days)
81	43	Average Installation Interval - Design - Resold Specials - DS1 (days)
82	43	Average Installation Interval - Design - Resold Specials - DS3 (days)
83	43	Average Installation Interval - Design - Resold Specials - VGPL (days)
84	43	Average Installation Interval - Design - Resold Specials - ISDN (days)
85	43	Average Installation Interval - Design - Resold Specials - Other Services Avail for Resale (days)
86	43	Average Installation Interval - Design - UNE Loop and Port - ISDN (days)
87	43	Average Installation Interval - Design - UNE Loop and Port - Other Combinations (days)
795	43	Average Installation Interval - Design - Resold Specials - ISDN BRI (days)
796	43	Average Installation Interval - Design - Resold Specials - ISDN PRI (days)
432	44	% Installs Completed w/in 20 Calendar Days - Design - Resold Specials - DDS
433	44	% Installs Completed w/in 20 Calendar Days - Design - Resold Specials - DS1
434	44	% Installs Completed w/in 20 Calendar Days - Design - Resold Specials - DS3
435	44	% Installs Completed w/in 20 Calendar Days - Design - Resold Specials - VGPL
436	44	% Installs Completed w/in 20 Calendar Days - Design - Resold Specials - ISDN
437	44	% Installs Completed w/in 20 Calendar Days - Design - Resold Specials - Other Svcs Avail for Resale
438	44	% Installs Completed w/in 20 Calendar Days - Design - UNE Loop and Port - ISDN
439	44	% Installs Completed w/in 20 Calendar Days - Design - UNE Loop and Port - Other Combinations
797	44	% Installs Completed w/in 20 Calendar Days - Design - Resold Specials - ISDN BRI
798	44	% Installs Completed w/in 20 Calendar Days - Design - Resold Specials - ISDN PRI
88	45	% AIT Caused Missed Due Dates - Design - Resold Specials - DDS
89	45	% AIT Caused Missed Due Dates - Design - Resold Specials - DS1
90	45	% AIT Caused Missed Due Dates - Design - Resold Specials - DS3
91	45	% AIT Caused Missed Due Dates - Design - Resold Specials - VGPL
92	45	% AIT Caused Missed Due Dates - Design - Resold Specials - ISDN
93	45	% AIT Caused Missed Due Dates - Design - Resold Specials - Other Services Available for Resale
94	45	% AIT Caused Missed Due Dates - Design - UNE Loop and Port - ISDN
95	45	% AIT Caused Missed Due Dates - Design - UNE Loop and Port - Other Combinations
799	45	% AIT Caused Missed Due Dates - Design - Resold Specials - ISDN BRI
800	45	% AIT Caused Missed Due Dates - Design - Resold Specials - ISDN PRI

December 2000 Sub-Measure Tracking Number Listing

Tracking Number	PM #	Sub-Measure Title
96	46	% Trouble Reports Within 30 Days of Installation - Design - Resold Specials - DDS
97	46	% Trouble Reports Within 30 Days of Installation - Design - Resold Specials - DS1
98	46	% Trouble Reports Within 30 Days of Installation - Design - Resold Specials - DS3
99	46	% Trouble Reports Within 30 Days of Installation - Design - Resold Specials - VGPL
100	46	% Trouble Reports Within 30 Days of Installation - Design - Resold Specials - ISDN
101	46	% Trbl Rpts W/in 30 Days of Install - Design - Resold Specials - Other Svcs Avail for Resale
102	46	% Trouble Reports Within 30 Days of Installation - Design - UNE Loop and Port - ISDN
103	46	% Trbl Rpts Within 30 Days of Install - Design - UNE Loop and Port - Other Combinations
801	46	% Trouble Reports Within 30 Days of Installation - Design - Resold Specials - ISDN BRI
802	46	% Trouble Reports Within 30 Days of Installation - Design - Resold Specials - ISDN PRI
440	47	% Ameritech Missed Due Dates Due to Lack of Facilities - Design - Resold Specials - DDS
441	47	% Ameritech Missed Due Dates (>30 Days) Due to Lack of Facilities - Design - Resold Specials - DDS
442	47	% Ameritech Missed Due Dates (>90 Days) Due to Lack of Facilities - Design - Resold Specials - DDS
443	47	% Ameritech Missed Due Dates Due to Lack of Facilities - Design - Resold Specials - DS1
444	47	% Ameritech Missed Due Dates (>30 Days) Due to Lack of Facilities - Design - Resold Specials - DS1
445	47	% Ameritech Missed Due Dates (>90 Days) Due to Lack of Facilities - Design - Resold Specials - DS1
446	47	% Ameritech Missed Due Dates Due to Lack of Facilities - Design - Resold Specials - DS3
447	47	% Ameritech Missed Due Dates (>30 Days) Due to Lack of Facilities - Design - Resold Specials - DS3
448	47	% Ameritech Missed Due Dates (>90 Days) Due to Lack of Facilities - Design - Resold Specials - DS3
449	47	% Ameritech Missed Due Dates Due to Lack of Facilities - Design - Resold Specials - VGPL
450	47	% Ameritech Missed Due Dates (>30 Days) Due to Lack of Facilities - Design - Resold Specials - VGPL
451	47	% Ameritech Missed Due Dates (>90 Days) Due to Lack of Facilities - Design - Resold Specials - VGPL
452	47	% Ameritech Missed Due Dates Due to Lack of Facilities - Design - Resold Specials - ISDN
453	47	% Ameritech Missed Due Dates (>30 Days) Due to Lack of Facilities - Design - Resold Specials - ISDN
454	47	% Ameritech Missed Due Dates (>90 Days) Due to Lack of Facilities - Design - Resold Specials - ISDN
455	47	% Ameritech Missed DD Due to Lack of Facilities - Design - Rsl'd Spcls - Other Svcs Avail for Resale
456	47	% Ameritech Missed DD (>30 Days) - No Facilities - Design - Rsl'd Spcls - Other Svcs Avail for Resale
457	47	% Ameritech Missed DD (>90 Days) - No Facilities - Design - Rsl'd Spcls - Other Svcs Avail for Resale
458	47	% Ameritech Missed Due Dates Due to Lack of Facilities - Design - UNE Loop and Port - ISDN
459	47	% Ameritech Missed DDs (>30 Days) Due to Lack of Facilities - Design - UNE Loop and Port - ISDN
460	47	% Ameritech Missed DDs (>90 Days) Due to Lack of Facilities - Design - UNE Loop and Port - ISDN
461	47	% Ameritech Missed DDs Due to Lack of Facilities - Design - UNE Loop and Port - Other Combinations
462	47	% Ameritech Missed DDs (>30 Days) - No Facilities - Design - UNE Loop and Port - Other Combinations
463	47	% Ameritech Missed DDs (>30 Days) - No Facilities - Design - UNE Loop and Port - Other Combinations
803	47	% Ameritech Missed Due Dates (>30 Days) Due to Lack of Fclty - Design - Resold Specials - ISDN BRI
804	47	% Ameritech Missed Due Dates (>90 Days) Due to Lack of Fclty - Design - Resold Specials - ISDN PRI
805	47	% Ameritech Missed Due Dates (>30 Days) Due to Lack of Fclty - Design - Resold Specials - ISDN BRI
806	47	% Ameritech Missed Due Dates (>90 Days) Due to Lack of Fclty - Design - Resold Specials - ISDN PRI
825	47	% Ameritech Missed Due Dates Due to Lack of Fclty - Design - Resold Specials - ISDN BRI
826	47	% Ameritech Missed Due Dates (>30 Days) Due to Lack of Fclty - Design - Resold Specials - ISDN BRI
827	47	% Ameritech Missed Due Dates (>90 Days) Due to Lack of Fclty - Design - Resold Specials - ISDN BRI
828	47	% Ameritech Missed Due Dates Due to Lack of Fclty - Design - Resold Specials - ISDN PRI
829	47	% Ameritech Missed Due Dates (>30 Days) Due to Lack of Fclty - Design - Resold Specials - ISDN PRI
830	47	% Ameritech Missed Due Dates (>90 Days) Due to Lack of Fclty - Design - Resold Specials - ISDN PRI
464	48	Average Delay Days for Missed DDs Due to Lack of Facilities - Design - Resold Specials - DDS
465	48	Average Delay Days for Missed DDs Due to Lack of Facilities - Design - Resold Specials - DS1
466	48	Average Delay Days for Missed DDs Due to Lack of Facilities - Design - Resold Specials - DS3
467	48	Average Delay Days for Missed DDs Due to Lack of Facilities - Design - Resold Specials - VGPL
468	48	Average Delay Days for Missed DDs Due to Lack of Facilities - Design - Resold Specials - ISDN
469	48	Avg Delay Days for Missed DDs Due to Lack of Facilities - Dsgn - Rsl'd Spcls - Other Svcs for Resale
470	48	Avg Delay Days for Missed DDs Due to Lack of Facilities - Design - UNE Loop and Port - ISDN
471	48	Avg Delay Days for Missed DDs Due to Lack of Facilities - Design - UNE Loop and Port - Other Combos
807	48	Average Delay Days for Missed DDs Due to Lack of Facilities - Design - Resold Specials - ISDN BRI
808	48	Average Delay Days for Missed DDs Due to Lack of Facilities - Design - Resold Specials - ISDN PRI
104	49	Average Delay Days for AIT Caused Missed Due Dates - Resold Specials - Design - DDS
105	49	Average Delay Days for AIT Caused Missed Due Dates - Resold Specials - Design - DS1
106	49	Average Delay Days for AIT Caused Missed Due Dates - Resold Specials - Design - DS3
107	49	Average Delay Days for AIT Caused Missed Due Dates - Resold Specials - Design - VGPL
108	49	Average Delay Days for AIT Caused Missed Due Dates - Resold Specials - Design - ISDN
109	49	Average Delay Days for AIT Caused Missed DDs - Resold Specials - Design - Othr Svcs Avail for Resale

December 2000 Sub-Measure Tracking Number Listing

Tracking Number	PM #	Sub-Measure Title
110	49	Average Delay Days for AIT Caused Missed Due Dates - Design - UNE Loop and Port - ISDN
111	49	Average Delay Days for AIT Caused Missed Due Dates - Design - UNE Loop and Port - Other Combinations
809	49	Average Delay Days for AIT Caused Missed Due Dates - Resold Specials - Design - ISDN BRI
810	49	Average Delay Days for AIT Caused Missed Due Dates - Resold Specials - Design - ISDN PRI
472	50	% AIT Caused Missed Due Dates > 30 Days - Design - Resold Specials - DDS
473	50	% AIT Caused Missed Due Dates > 30 Days - Design - Resold Specials - DS1
474	50	% AIT Caused Missed Due Dates > 30 Days - Design - Resold Specials - DS3
475	50	% AIT Caused Missed Due Dates > 30 Days - Design - Resold Specials - VGPL
476	50	% AIT Caused Missed Due Dates > 30 Days - Design - Resold Specials - ISDN
477	50	% AIT Caused Missed Due Dates > 30 Days - Design - Resold Specials - Other Services Avail for Resale
478	50	% AIT Caused Missed Due Dates > 30 Days - Design - UNE Loop and Port - ISDN
479	50	% AIT Caused Missed Due Dates > 30 Days - Design - UNE Loop and Port - Other Combinations
811	50	% AIT Caused Missed Due Dates > 30 Days - Design - Resold Specials - ISDN BRI
812	50	% AIT Caused Missed Due Dates > 30 Days - Design - Resold Specials - ISDN PRI
666	51	Cnt of Ords Cncl'd After DD Which Were Caused by Ameritech - Resold Specials - DDS 1-30 Days
667	51	Cnt of Ords Cncl'd After DD Which Were Caused by Ameritech - Resold Specials - DDS 31-90 Days
668	51	Cnt of Ords Cncl'd After DD Which Were Caused by Ameritech - Resold Specials - DDS > 90 Days
669	51	Cnt of Ords Cncl'd After DD Which Were Caused by Ameritech - Resold Specials - DS1 1-30 Days
670	51	Cnt of Ords Cncl'd After DD Which Were Caused by Ameritech - Resold Specials - DS1 31-90 Days
671	51	Cnt of Ords Cncl'd After DD Which Were Caused by Ameritech - Resold Specials - DS1 > 90 Days
672	51	Cnt of Ords Cncl'd After DD Which Were Caused by Ameritech - Resold Specials - DS3 1-30 Days
673	51	Cnt of Ords Cncl'd After DD Which Were Caused by Ameritech - Resold Specials - DS3 31-90 Days
674	51	Cnt of Ords Cncl'd After DD Which Were Caused by Ameritech - Resold Specials - DS3 > 90 Days
675	51	Cnt of Ords Cncl'd After DD Which Were Caused by Ameritech - Resold Specials - VGPL 1-30 Days
676	51	Cnt of Ords Cncl'd After DD Which Were Caused by Ameritech - Resold Specials - VGPL 31-90 Days
677	51	Cnt of Ords Cncl'd After DD Which Were Caused by Ameritech - Resold Specials - VGPL > 90 Days
678	51	Cnt of Ords Cncl'd After DD Which Were Caused by Ameritech - Resold Specials - ISDN 1-30 Days
679	51	Cnt of Ords Cncl'd After DD Which Were Caused by Ameritech - Resold Specials - ISDN 31-90 Days
680	51	Cnt of Ords Cncl'd After DD Which Were Caused by Ameritech - Resold Specials - ISDN > 90 Days
681	51	Cnt of Ords Cncl'd After DD Which Were Caused by Ameritech - Resold Specials - Other 1-30 Days
682	51	Cnt of Ords Cncl'd After DD Which Were Caused by Ameritech - Resold Specials - Other 31-90 Days
683	51	Cnt of Ords Cncl'd After DD Which Were Caused by Ameritech - Resold Specials - Other > 90 Days
684	51	Cnt of Ords Cncl'd After DD Which Were Caused by Ameritech - UNE Loop & Port - ISDN 1-30 Days
685	51	Cnt of Ords Cncl'd After DD Which Were Caused by Ameritech - UNE Loop & Port - ISDN 31-90 Days
686	51	Cnt of Ords Cncl'd After DD Which Were Caused by Ameritech - UNE Loop & Port - ISDN > 90 Days
687	51	Cnt of Ords Cncl'd After DD Which Were Caused by Ameritech - UNE Loop & Port - Other 1-30 Days
688	51	Cnt of Ords Cncl'd After DD Which Were Caused by Ameritech - UNE Loop & Port - Other 31-90 Days
689	51	Cnt of Ords Cncl'd After DD Which Were Caused by Ameritech - UNE Loop & Port - Other > 90 Days
813	51	Cnt of Ords Cncl'd After DD Which Were Caused by Ameritech - Resold Specials - ISDN BRI 1-30 Days
814	51	Cnt of Ords Cncl'd After DD Which Were Caused by Ameritech - Resold Specials - ISDN BRI 31-90 Days
815	51	Cnt of Ords Cncl'd After DD Which Were Caused by Ameritech - Resold Specials - ISDN BRI > 90 Days
816	51	Cnt of Ords Cncl'd After DD Which Were Caused by Ameritech - Resold Specials - ISDN PRI 1-30 Days
817	51	Cnt of Ords Cncl'd After DD Which Were Caused by Ameritech - Resold Specials - ISDN PRI 31-90 Days
818	51	Cnt of Ords Cncl'd After DD Which Were Caused by Ameritech - Resold Specials - ISDN PRI > 90 Days
850	51.1	Average Delay Days for Ameritech Caused Canceled Orders - Specials - DDS
851	51.1	Average Delay Days for Ameritech Caused Canceled Orders - Specials - DS1
852	51.1	Average Delay Days for Ameritech Caused Canceled Orders - Specials - DS3
853	51.1	Average Delay Days for Ameritech Caused Canceled Orders - Specials - VGPL
854	51.1	Average Delay Days for Ameritech Caused Canceled Orders - Specials - ISDN BRI
855	51.1	Average Delay Days for Ameritech Caused Canceled Orders - Specials - ISDN PRI
856	51.1	Average Delay Days for Ameritech Caused Canceled Orders - Specials - Other Svcs Available for Resale
857	51.1	Average Delay Days for Ameritech Caused Canceled Orders - UNE Loop & Port - ISDN
858	51.1	Average Delay Days for Ameritech Caused Canceled Orders - UNE Loop & Port - Other Combinations
112	52	Mean Time To Restore - Design - Resold Specials - DDS (hours)
113	52	Mean Time To Restore - Design - Resold Specials - DS1 (hours)
114	52	Mean Time To Restore - Design - Resold Specials - DS3 (hours)
115	52	Mean Time To Restore - Design - Resold Specials - VGPL (hours)
116	52	Mean Time To Restore - Design - Resold Specials - ISDN (hours)
117	52	Mean Time To Restore - Design - Resold Specials - Other Services Available for Resale (hours)
119	52	Mean Time To Restore - Design - UNE Loop and Port - ISDN (hours)

December 2000 Sub-Measure Tracking Number Listing

Tracking Number	PM #	Sub-Measure Title
120	52	Mean Time To Restore - Design - UNE Loop and Port - Other Combinations (hours)
819	52	Mean Time To Restore - Design - Resold Specials - ISDN BRI (hours)
820	52	Mean Time To Restore - Design - Resold Specials - ISDN PRI (hours)
121	53	% Repeat Reports - Design - Resold Specials - DDS
122	53	% Repeat Reports - Design - Resold Specials - DS1
123	53	% Repeat Reports - Design - Resold Specials - DS3
124	53	% Repeat Reports - Design - Resold Specials - VGPL
125	53	% Repeat Reports - Design - Resold Specials - ISDN
126	53	% Repeat Reports - Design - Resold Specials - Other Services Available for Resale
127	53	% Repeat Reports - Design - UNE Loop and Port - ISDN
128	53	% Repeat Reports - Design - UNE Loop and Port - Other Combinations
821	53	% Repeat Reports - Design - Resold Specials - ISDN BRI
822	53	% Repeat Reports - Design - Resold Specials - ISDN PRI
129	54	Failure Frequency - Design - Resold Specials - DDS
130	54	Failure Frequency - Design - Resold Specials - DS1
131	54	Failure Frequency - Design - Resold Specials - DS3
132	54	Failure Frequency - Design - Resold Specials - VGPL
133	54	Failure Frequency - Design - Resold Specials - ISDN
134	54	Failure Frequency - Design - Resold Specials - Other Services Available for Resale
135	54	Failure Frequency - Design - UNE Loop and Port - ISDN
136	54	Failure Frequency - Design - UNE Loop and Port - Other Combinations
823	54	Failure Frequency - Design - Resold Specials - ISDN BRI
824	54	Failure Frequency - Design - Resold Specials - ISDN PRI
480	55	Average Installation Interval - UNE - 2 Wire Analog (1-10) (days)
547	55	Average Installation Interval - UNE - 2 Wire Analog (11-20) (days)
548	55	Average Installation Interval - UNE - 2 Wire Analog (20+) (days)
549	55	Average Installation Interval - UNE - Digital (1-10) (days)
550	55	Average Installation Interval - UNE - Digital (11-20) (days)
551	55	Average Installation Interval - UNE - Digital (20+) (days)
552	55	Average Installation Interval - UNE - DS1 loop (includes PRI) (days)
553	55	Average Installation Interval - UNE - Switch Ports - Analog Port (days)
554	55	Average Installation Interval - UNE - Switch Ports - BRI Port (1-50) (days)
555	55	Average Installation Interval - UNE - Switch Ports - BRI Port (50+) (days)
556	55	Average Installation Interval - UNE - Switch Ports - PRI Port (1-20) (days)
557	55	Average Installation Interval - UNE - Switch Ports - PRI Port (20+) (days)
558	55	Average Installation Interval - UNE - DS1 Trunk Port (1-10) (days)
559	55	Average Installation Interval - UNE - DS1 Trunk Port (11-20) (days)
560	55	Average Installation Interval - UNE - DS1 Trunk Port (20+) (days)
561	55	Average Installation Interval - UNE - Dedicated Transport - DS0 (1-10) (days)
562	55	Average Installation Interval - UNE - Dedicated Transport - DS1 (1-10) (days)
563	55	Average Installation Interval - UNE - Dedicated Transport - DS3 (1-10) (days)
564	55	Average Installation Interval - UNE - Dedicated Transport - DS0 (11-20) (days)
565	55	Average Installation Interval - UNE - Dedicated Transport - DS1 (11-20) (days)
566	55	Average Installation Interval - UNE - Dedicated Transport - DS3 (11-20) (days)
567	55	Average Installation Interval - UNE - Dedicated Transport - DS0 (20+) (days)
568	55	Average Installation Interval - UNE - Dedicated Transport - DS1 (20+) (days)
569	55	Average Installation Interval - UNE - Dedicated Transport - DS3 (20+) (days)
999	55	Average Installation Interval - UNE - INP (1-10) (days)
1000	55	Average Installation Interval - UNE - INP (11-20) (days)
1001	55	Average Installation Interval - UNE - INP (20+) (days)
137	55.1	Average Installation Interval - DSL - With Conditioning (days)
138	55.1	Average Installation Interval - DSL - Without Conditioning (days)
139	56	Percent Installations Completed within 3 Days- UNE - 2 Wire Analog (1-10)
140	56	Percent Installations Completed within 7 Days- UNE - 2 Wire Analog (11-20)
141	56	Percent Installations Completed within 10 Days- UNE - 2 Wire Analog (20+)
142	56	Percent Installations Completed within 3 Days- UNE - Digital (1-10)
143	56	Percent Installations Completed within 7 Days- UNE - Digital (11-20)
144	56	Percent Installations Completed within 10 Days- UNE - Digital (20+)
145	56	Percent Installations Completed within 3 Days- INP (1-10)
146	56	Percent Installations Completed within 7 Days- INP (11-20)

December 2000 Sub-Measure Tracking Number Listing

Tracking Number	PM #	Sub-Measure Title
147	56	Percent Installations Completed within 10 Days- INP (20 +)
148	56	Percent Installations Completed within 3 Days- UNE - DS1 Loop (includes PRI)
149	56	Percent Installations Completed within 2 Days- UNE - Switch Ports - Analog Port
150	56	Percent Installations Completed within 3 Days- UNE - Switch Ports - BRI Port (1-50)
151	56	Percent Installations Completed within 5 Days- UNE - Switch Ports - BRI Port (50+)
152	56	Percent Installations Completed within 5 Days- UNE - Switch Ports - PRI Port (1-20)
153	56	Percent Installations Completed within 10 Days- UNE - Switch Ports - PRI Port (20+)
154	56	Percent Installations Completed within 3 Days- UNE - DS1 Trunk Ports (1-10)
155	56	Percent Installations Completed within 5 Days- UNE - DS1 Trunk Ports (11-20)
156	56	Percent Installations Completed within "ICB" Days- UNE - DS1 Trunk Ports (20+)
157	56	Percent Installations Completed within 3 Days- UNE - Dedicated Transport - DS0 (1-10)
158	56	Percent Installations Completed within 3 Days- UNE - Dedicated Transport - DS1 (1-10)
159	56	Percent Installations Completed within 3 Days- UNE - Dedicated Transport - DS3 (1-10)
160	56	Percent Installations Completed within 5 Days- UNE - Dedicated Transport - DS0 (11-20)
161	56	Percent Installations Completed within 5 Days- UNE - Dedicated Transport - DS1 (11-20)
162	56	Percent Installations Completed within 5 Days- UNE - Dedicated Transport - DS3 (11-20)
163	56	Percent Installations Completed within "ICB" Days- UNE - Dedicated Transport - DS0 (20+)
164	56	Percent Installations Completed within "ICB" Days- UNE - Dedicated Transport - DS1 (20+)
165	56	Percent Installations Completed within "ICB" Days- UNE - Dedicated Transport - DS3 (20+)
1002	56	Percent Installations Completed within 3 Days- INP (1-10)
1003	56	Percent Installations Completed within 7 Days- INP (11-20)
1004	56	Percent Installations Completed within 10 Days- INP (20 +)
166	57	Average Response Time for Loop Make-Up Information - ADSL (hours)
167	57	Average Response Time for Loop Make-Up Information - Other DSL (hours)
168	58	% AIT Caused Missed Due Dates - UNE - 8.0 dB Loop With Test Access
169	58	% AIT Caused Missed Due Dates - UNE - 8.0 dB Loop Without Test Access
170	58	% AIT Caused Missed Due Dates - UNE - 5.0 dB Loop With Test Access
171	58	% AIT Caused Missed Due Dates - UNE - 5.0 dB Loop Without Test Access
172	58	% AIT Caused Missed Due Dates - UNE - BRI Loop With Test Access
173	58	% AIT Caused Missed Due Dates - UNE - ISDN BRI Port
174	58	% AIT Caused Missed Due Dates - UNE - DS1 Loop With Test Access
175	58	% AIT Caused Missed Due Dates - UNE - DS1 Dedicated Transport
176	58	% AIT Caused Missed Due Dates - UNE - Subtending Channel (23B)
177	58	% AIT Caused Missed Due Dates - UNE - Subtending Channel (1D)
178	58	% AIT Caused Missed Due Dates - UNE - Analog Trunk Port
179	58	% AIT Caused Missed Due Dates - UNE - Subtending Digital Direct Combination Trunks
180	58	% AIT Caused Missed Due Dates - UNE - DS3 Dedicated Transport
181	58	% AIT Caused Missed Due Dates - UNE - Dark Fiber
182	58	% AIT Caused Missed Due Dates - UNE - DSL Loops
183	59	% Installation Trouble Rpts W/in 30 Days (I-30) of Installation - UNE - 8.0 dB Loop W/ Test Access
184	59	% Installation Trb Reports W/in 30 Days (I-30) of Installation - UNE - 8.0 dB Loop W/out Test Access
185	59	% Installation Trouble Rpts W/in 30 Days (I-30) of Installation - UNE - 5.0 dB Loop W/ Test Access
186	59	% Installation Trble Rpts W/in 30 Days (I-30) of Installation - UNE - 5.0 dB Loop W/out Test Access
187	59	% Installation Trouble Reports W/in 30 Days (I-30) of Installation - UNE - BRI Loop With Test Access
188	59	% Trouble Reports Within 30 Days (I-30) of Installation - UNE - ISDN BRI Port
189	59	% Installation Trble Reports Within 30 Days (I-30) of Installation - UNE - DS1 Loop With Test Access
190	59	% Installation Trb Rpts W/in 30 Days (I-30) of Installation - UNE - DS1 Dedicated Transport
191	59	% Trouble Reports Within 30 Days (I-30) of Installation - UNE - Subtending Channel (23B)
192	59	% Trouble Reports Within 30 Days (I-30) of Installation - UNE - Subtending Channel (1D)
193	59	% Trouble Reports Within 30 Days (I-30) of Installation - UNE - Analog Trunk Port
194	59	% Trb Rpts W/in 30 Days (I-30) of Installation - UNE - Subtending Digital Direct Combination Trunks
195	59	% Installation Trouble Reports Within 30 Days (I-30) of Installation - UNE - DS3 Dedicated Transport
196	59	% Installation Trouble Reports Within 30 Days (I-30) of Installation - UNE - Dark Fiber
197	59	% Installation Trouble Reports Within 30 Days (I-30) of Installation - UNE - DSL Loops
481	60	% AIT Missed Due Dates Due to Lack of Facilities - UNE - 8.0 dB Loop With Test Access
570	60	% AIT Missed Due Dates Due to Lack of Facilities - UNE - 8.0 dB Loop Without Test Access
571	60	% AIT Missed Due Dates Due to Lack of Facilities - UNE - 5.0 dB Loop With Test Access
572	60	% AIT Missed Due Dates Due to Lack of Facilities - UNE - 5.0 dB Loop Without Test Access
573	60	% AIT Missed Due Dates Due to Lack of Facilities - UNE - BRI Loop With Test Access
574	60	% AIT Missed Due Dates Due to Lack of Facilities - UNE - ISDN BRI Port

December 2000 Sub-Measure Tracking Number Listing

Tracking Number	PM #	Sub-Measure Title
575	60	% AIT Missed Due Dates Due to Lack of Facilities - UNE - DS1 Loop With Test Access
576	60	% AIT Missed Due Dates Due to Lack of Facilities - UNE - DS1 Dedicated Transport
577	60	% AIT Missed Due Dates Due to Lack of Facilities - UNE - Subtending Channel (23B)
578	60	% AIT Missed Due Dates Due to Lack of Facilities - UNE - Subtending Channel (1D)
579	60	% AIT Missed Due Dates Due to Lack of Facilities - UNE - Analog Trunk Port
580	60	% AIT Missed Due Dates Due to Lack of Facilities - UNE - Subtending Digital Direct Combo Trnks
581	60	% AIT Missed Due Dates Due to Lack of Facilities - UNE - DS3 Dedicated Transport
582	60	% AIT Missed Due Dates Due to Lack of Facilities - UNE - Dark Fiber
583	60	% AIT Missed Due Dates Due to Lack of Facilities - UNE - DSL Loops
588	60	% AIT Missed DDs (>30 Days) Due to Lack of Facilities - UNE - 8.0 dB Loop With Test Access
589	60	% AIT Missed DDs (>90 Days) Due to Lack of Facilities - UNE - 8.0 dB Loop With Test Access
590	60	% AIT Missed DDs (>30 Days) Due to Lack of Facilities - UNE - 8.0 dB Loop Without Test Access
591	60	% AIT Missed DDs (>90 Days) Due to Lack of Facilities - UNE - 8.0 dB Loop Without Test Access
592	60	% AIT Missed DDs (>30 Days) Due to Lack of Facilities - UNE - 5.0 dB Loop With Test Access
593	60	% AIT Missed DDs (>90 Days) Due to Lack of Facilities - UNE - 5.0 dB Loop With Test Access
594	60	% AIT Missed DDs (>30 Days) Due to Lack of Facilities - UNE - 5.0 dB Loop Without Test Access
595	60	% AIT Missed DDs (>90 Days) Due to Lack of Facilities - UNE - 5.0 dB Loop Without Test Access
596	60	% AIT Missed DDs (>30 Days) Due to Lack of Facilities - UNE - BRI Loop With Test Access
597	60	% AIT Missed DDs (>90 Days) Due to Lack of Facilities - UNE - BRI Loop With Test Access
598	60	% AIT Missed DDs (>30 Days) Due to Lack of Facilities - UNE - ISDN BRI Port
599	60	% AIT Missed DDs (>90 Days) Due to Lack of Facilities - UNE - ISDN BRI Port
600	60	% AIT Missed DDs (>30 Days) Due to Lack of Facilities - UNE - DS1 Loop With Test Access
601	60	% AIT Missed DDs (>90 Days) Due to Lack of Facilities - UNE - DS1 Loop With Test Access
602	60	% AIT Missed DDs (>30 Days) Due to Lack of Facilities - UNE - DS1 Dedicated Transport
603	60	% AIT Missed DDs (>90 Days) Due to Lack of Facilities - UNE - DS1 Dedicated Transport
604	60	% AIT Missed DDs (>30 Days) Due to Lack of Facilities - UNE - Subtending Channel (23B)
605	60	% AIT Missed DDs (>90 Days) Due to Lack of Facilities - UNE - Subtending Channel (23B)
606	60	% AIT Missed DDs (>30 Days) Due to Lack of Facilities - UNE - Subtending Channel (1D)
607	60	% AIT Missed DDs (>90 Days) Due to Lack of Facilities - UNE - Subtending Channel (1D)
608	60	% AIT Missed DDs (>30 Days) Due to Lack of Facilities - UNE - Analog Trunk Port
609	60	% AIT Missed DDs (>90 Days) Due to Lack of Facilities - UNE - Analog Trunk Port
610	60	% AIT Missed DDs (>30 Days) Due to Lack of Facilities - UNE - Subtending Digital Direct Combo Trnks
611	60	% AIT Missed DDs (>90 Days) Due to Lack of Facilities - UNE - Subtending Digital Direct Combo Trnks
612	60	% AIT Missed DDs (>30 Days) Due to Lack of Facilities - UNE - DS3 Dedicated Transport
613	60	% AIT Missed DDs (>90 Days) Due to Lack of Facilities - UNE - DS3 Dedicated Transport
614	60	% AIT Missed DDs (>30 Days) Due to Lack of Facilities - UNE - Dark Fiber
615	60	% AIT Missed DDs (>90 Days) Due to Lack of Facilities - UNE - Dark Fiber
616	60	% AIT Missed DDs (>30 Days) Due to Lack of Facilities - UNE - DSL Loops
617	60	% AIT Missed DDs (>90 Days) Due to Lack of Facilities - UNE - DSL Loops
482	61	Average Delay Days for Missed DDs Due to Lack of Facilities - UNE - 8.0 dB Loop With Test Access
483	61	Average Delay Days for Missed DDs Due to Lack of Facilities - UNE - 8.0 dB Loop without Test Access
484	61	Average Delay Days for Missed DDs Due to Lack of Facilities - UNE - 5.0 dB Loop With Test Access
485	61	Average Delay Days for Missed DDs Due to Lack of Facilities - UNE - 5.0 dB Loop w/o Test Access
486	61	Average Delay Days for Missed Due Dates Due to Lack of Facilities - UNE - BRI Loop With Test Access
487	61	Average Delay Days for Missed Due Dates Due to Lack of Facilities - UNE - ISDN BRI Port
488	61	Average Delay Days for Missed Due Dates Due to Lack of Facilities - UNE - DS1 Loop With Test Access
489	61	Average Delay Days for Missed Due Dates Due to Lack of Facilities - UNE - DS1 Dedicated Transport
490	61	Average Delay Days for Missed Due Dates Due to Lack of Facilities - UNE - Subtending Channel (23B)
491	61	Average Delay Days for Missed Due Dates Due to Lack of Facilities - UNE - Subtending Channel (1D)
492	61	Average Delay Days for Missed Due Dates Due to Lack of Facilities - UNE - Analog Trunk Port
493	61	Avg Delay Days for Missed DDs Due to Lack of Facilities - UNE - Subtending Digital Direct Combo Trnk
494	61	Average Delay Days for Missed Due Dates Due to Lack of Facilities - UNE - DS3 Dedicated Transport
495	61	Average Delay Days for Missed Due Dates Due to Lack of Facilities - UNE - Dark Fiber
496	61	Average Delay Days for Missed Due Dates Due to Lack of Facilities - UNE - DSL Loops
198	62	Average Delay Days for AIT Caused Missed Due Dates - UNE - 8.0 dB Loop With Test Access
199	62	Average Delay Days for AIT Caused Missed Due Dates - UNE - 8.0 dB Loop without Test Access
200	62	Average Delay Days for AIT Caused Missed Due Dates - UNE - 5.0 dB Loop With Test Access
201	62	Average Delay Days for AIT Caused Missed Due Dates - UNE - 5.0 dB Loop Without Test Access
202	62	Average Delay Days for AIT Caused Missed Due Dates - UNE - BRI Loop With Test Access
203	62	Average Delay Days for AIT Caused Missed Due Dates - UNE - ISDN BRI Port

December 2000 Sub-Measure Tracking Number Listing

Tracking Number	PM #	Sub-Measure Title
204	62	Average Delay Days for AIT Caused Missed Due Dates - UNE - DS1 Loop With Test Access
205	62	Average Delay Days for AIT Caused Missed Due Dates - UNE - DS1 Dedicated Transport
206	62	Average Delay Days for AIT Caused Missed Due Dates - UNE - Subtending Channel (23B)
207	62	Average Delay Days for AIT Caused Missed Due Dates - UNE - Subtending Channel (1D)
208	62	Average Delay Days for AIT Caused Missed Due Dates - UNE - Analog Trunk Port
209	62	Average Delay Days for AIT Caused Missed Due Dates - UNE - Subtending Digital Direct Combo Trunks
210	62	Average Delay Days for AIT Caused Missed Due Dates - UNE - DS3 Dedicated Transport
211	62	Average Delay Days for AIT Caused Missed Due Dates - UNE - Dark Fiber
212	62	Average Delay Days for AIT Caused Missed Due Dates - UNE - DSL Loops
497	63	% AIT Caused Missed Due Dates > 30 Days - UNE - 8.0 dB Loop With Test Access
498	63	% AIT Caused Missed Due Dates > 30 Days - UNE - 8.0 dB Loop Without Test Access
499	63	% AIT Caused Missed Due Dates > 30 Days - UNE - 5.0 dB Loop With Test Access
500	63	% AIT Caused Missed Due Dates > 30 Days - UNE - 5.0 dB Loop Without Test Access
501	63	% AIT Caused Missed Due Dates > 30 Days - UNE - BRI Loop With Test Access
502	63	% AIT Caused Missed Due Dates > 30 Days - UNE - ISDN BRI Port
503	63	% AIT Caused Missed Due Dates > 30 Days - UNE - DS1 Loop With Test Access
504	63	% AIT Caused Missed Due Dates > 30 Days - UNE - DS1 Dedicated Transport
505	63	% AIT Caused Missed Due Dates > 30 Days - UNE - Subtending Channel (23B)
506	63	% AIT Caused Missed Due Dates > 30 Days - UNE - Subtending Channel (1D)
507	63	% AIT Caused Missed Due Dates > 30 Days - UNE - Analog Trunk Port
508	63	% AIT Caused Missed Due Dates > 30 Days - UNE - Subtending Digital Direct Combo Trunks
509	63	% AIT Caused Missed Due Dates > 30 Days - UNE - DS3 Dedicated Transport
510	63	% AIT Caused Missed Due Dates > 30 Days - UNE - Dark Fiber
511	63	% AIT Caused Missed Due Dates > 30 Days - UNE - DSL Loops
690	64	Cnt of Ords Cncl'd After DD Which Were Caused by AIT - UNE - 8.0 dB Loop With Test Access 1-30 Days
691	64	Cnt of Ords Cncl'd After DD Which Were Caused by AIT - UNE - 8.0 dB Loop With Test Access 31-90 Days
692	64	Cnt of Ords Cncl'd After DD Which Were Caused by AIT - UNE - 8.0 dB Loop With Test Access > 90 Days
693	64	Cnt of Ords Cncl'd After DD Which Were Caused by AIT - UNE - 8.0 dB Loop W/out Test Access 1-30 Days
694	64	Cnt of Ords Cncl'd After DD Which Were Caused by AIT - UNE - 8.0 dB Loop W/out Test Access 31-90 Days
695	64	Cnt of Ords Cncl'd After DD Which Were Caused by AIT - UNE - 8.0 dB Loop W/out Test Access > 90 Days
696	64	Cnt of Ords Cncl'd After DD Which Were Caused by AIT - UNE - 5.0 dB Loop With Test Access 1-30 Days
697	64	Cnt of Ords Cncl'd After DD Which Were Caused by AIT - UNE - 5.0 dB Loop With Test Access 31-90 Days
698	64	Cnt of Ords Cncl'd After DD Which Were Caused by AIT - UNE - 5.0 dB Loop With Test Access > 90 Days
699	64	Cnt of Ords Cncl'd After DD Which Were Caused by AIT - UNE - 5.0 dB Loop W/out Test Access 1-30 Days
700	64	Cnt of Ords Cncl'd After DD Which Were Caused by AIT - UNE - 5.0 dB Loop W/out Test Access 31-90 Days
701	64	Cnt of Ords Cncl'd After DD Which Were Caused by AIT - UNE - 5.0 dB Loop W/out Test Access > 90 Days
702	64	Cnt of Ords Cncl'd After DD Which Were Caused by AIT - UNE - BRI Loop With Test Access 1-30 Days
703	64	Cnt of Ords Cncl'd After DD Which Were Caused by AIT - UNE - BRI Loop With Test Access 31-90 Days
704	64	Cnt of Ords Cncl'd After DD Which Were Caused by AIT - UNE - BRI Loop With Test Access > 90 Days
705	64	Cnt of Ords Cncl'd After DD Which Were Caused by AIT - UNE - ISDN BRI Port 1-30 Days
706	64	Cnt of Ords Cncl'd After DD Which Were Caused by AIT - UNE - ISDN BRI Port 31-90 Days
707	64	Cnt of Ords Cncl'd After DD Which Were Caused by AIT - UNE - ISDN BRI Port > 90 Days
708	64	Cnt of Ords Cncl'd After DD Which Were Caused by AIT - UNE - DS1 Loop With Test Access 1-30 Days
709	64	Cnt of Ords Cncl'd After DD Which Were Caused by AIT - UNE - DS1 Loop With Test Access 31-90 Days
710	64	Cnt of Ords Cncl'd After DD Which Were Caused by AIT - UNE - DS1 Loop With Test Access > 90 Days
711	64	Cnt of Ords Cncl'd After DD Which Were Caused by AIT - UNE - DS1 Dedicated Transport 1-30 Days
712	64	Cnt of Ords Cncl'd After DD Which Were Caused by AIT - UNE - DS1 Dedicated Transport 31-90 Days
713	64	Cnt of Ords Cncl'd After DD Which Were Caused by AIT - UNE - DS1 Dedicated Transport > 90 Days
714	64	Cnt of Ords Cncl'd After DD Which Were Caused by AIT - UNE - Subtending Channel (23B) 1-30 Days
715	64	Cnt of Ords Cncl'd After DD Which Were Caused by AIT - UNE - Subtending Channel (23B) 31-90 Days
716	64	Cnt of Ords Cncl'd After DD Which Were Caused by AIT - UNE - Subtending Channel (23B) > 90 Days
717	64	Cnt of Ords Cncl'd After DD Which Were Caused by AIT - UNE - Subtending Channel (1D) 1-30 Days
718	64	Cnt of Ords Cncl'd After DD Which Were Caused by AIT - UNE - Subtending Channel (1D) 31-90 Days
719	64	Cnt of Ords Cncl'd After DD Which Were Caused by AIT - UNE - Subtending Channel (1D) > 90 Days
720	64	Cnt of Ords Cncl'd After DD Which Were Caused by AIT - UNE - Analog Trunk Port 1-30 Days
721	64	Cnt of Ords Cncl'd After DD Which Were Caused by AIT - UNE - Analog Trunk Port 31-90 Days
722	64	Cnt of Ords Cncl'd After DD Which Were Caused by AIT - UNE - Analog Trunk Port > 90 Days
723	64	Cnt of Ords Cncl'd After DD Which Were Caused by AIT - UNE - Sbtndng Dgtl Direct Cmb Trnks 1-30 Days
724	64	Cnt of Ords Cncl'd After DD Which Were Caused by AIT - UNE - Sbtndng Dgtl Direct Cmb Trnks 31-90 Days
725	64	Cnt of Ords Cncl'd After DD Which Were Caused by AIT - UNE - Sbtndng Dgtl Direct Cmb Trnks >90 Days

December 2000 Sub-Measure Tracking Number Listing

Tracking Number	PM #	Sub-Measure Title
726	64	Cnt of Ords Cncl'd After DD Which Were Caused by AIT - UNE - DS3 Dedicated Transport 1-30 Days
727	64	Cnt of Ords Cncl'd After DD Which Were Caused by AIT - UNE - DS3 Dedicated Transport 31-90 Days
728	64	Cnt of Ords Cncl'd After DD Which Were Caused by AIT - UNE - DS3 Dedicated Transport > 90 Days
729	64	Cnt of Ords Cncl'd After DD Which Were Caused by AIT - UNE - Dark Fiber 1-30 Days
730	64	Cnt of Ords Cncl'd After DD Which Were Caused by AIT - UNE - Dark Fiber 31-90 Days
731	64	Cnt of Ords Cncl'd After DD Which Were Caused by AIT - UNE - Dark Fiber > 90 Days
732	64	Cnt of Ords Cncl'd After DD Which Were Caused by AIT - UNE - DSL Loops 1-30 Days
733	64	Cnt of Ords Cncl'd After DD Which Were Caused by AIT - UNE - DSL Loops 31-90 Days
734	64	Cnt of Ords Cncl'd After DD Which Were Caused by AIT - UNE - DSL Loops > 90 Days
859	64.1	Average Delay Days for Ameritech Caused Canceled Orders - UNE - 8.0 dB Loop (w/ test access)
860	64.1	Average Delay Days for Ameritech Caused Canceled Orders - UNE - 8.0 dB Loop (w/out test access)
861	64.1	Average Delay Days for Ameritech Caused Canceled Orders - UNE - 5.0 dB Loop (w/test access)
862	64.1	Average Delay Days for Ameritech Caused Canceled Orders - UNE - 5.0 dB Loop (w/o test access)
863	64.1	Average Delay Days for Ameritech Caused Canceled Orders - UNE - BRI Loop w/ test access
864	64.1	Average Delay Days for Ameritech Caused Canceled Orders - UNE - ISDN BRI Port
865	64.1	Average Delay Days for Ameritech Caused Canceled Orders - UNE - DS1 Loop w/ test access
866	64.1	Average Delay Days for Ameritech Caused Canceled Orders - UNE - DS1 Dedicated Transport
867	64.1	Average Delay Days for Ameritech Caused Canceled Orders - UNE - Subtending Channel (23B)
868	64.1	Average Delay Days for Ameritech Caused Canceled Orders - UNE - Subtending Channel (1D)
869	64.1	Average Delay Days for Ameritech Caused Canceled Orders - UNE - Analog Trunk Port
870	64.1	Average Delay Days for Ameritech Caused Canceled Orders - UNE - Subtending Dgtl Direct Combo Trunks
871	64.1	Average Delay Days for Ameritech Caused Canceled Orders - UNE - DS3 Dedicated Transport
872	64.1	Average Delay Days for Ameritech Caused Canceled Orders - UNE - Dark Fiber
873	64.1	Average Delay Days for Ameritech Caused Canceled Orders - UNE - DSL Loops
213	65	Trouble Report Rate - UNE - 8.0 dB Loop With Test Access
214	65	Trouble Report Rate - UNE - 8.0 dB Loop Without Test Access
215	65	Trouble Report Rate - UNE - 5.0 dB Loop With Test Access
216	65	Trouble Report Rate - UNE - 5.0 dB Loop Without Test Access
217	65	Trouble Report Rate - UNE - BRI Loop With Test Access
218	65	Trouble Report Rate - UNE - ISDN BRI Port
219	65	Trouble Report Rate - UNE - DS1 Loop With Test Access
220	65	Trouble Report Rate - UNE - DS1 Dedicated Transport
221	65	Trouble Report Rate - UNE - Subtending Channel (23B)
222	65	Trouble Report Rate - UNE - Subtending Channel (1D)
223	65	Trouble Report Rate - UNE - Analog Trunk Port
224	65	Trouble Report Rate - UNE - Subtending Digital Direct Combination Trunks
225	65	Trouble Report Rate - UNE - DS3 Dedicated Transport
226	65	Trouble Report Rate - UNE - Dark Fiber
227	65	Trouble Report Rate - UNE - DSL Loops
1019	65	Trouble Report Rate - UNE - Interconnection Trunks
228	66	% Missed Repair Commitments - UNE - 2 Wire Analog 8db Loop
301	67	Mean Time to Restore - UNE - 8.0 dB Loop with Test Access (hours)-Dispatch
302	67	Mean Time to Restore - UNE - 8.0 dB Loop with Test Access (hours)-No Dispatch
303	67	Mean Time to Restore - UNE - 8.0 dB Loop without Test Access (hours)-Dispatch
304	67	Mean Time to Restore - UNE - 8.0 dB Loop without Test Access (hours)-No Dispatch
305	67	Mean Time to Restore - UNE - 5.0 dB Loop with Test Access (hours)-Dispatch
306	67	Mean Time to Restore - UNE - 5.0 dB Loop with Test Access (hours)-No Dispatch
307	67	Mean Time to Restore - UNE - 5.0 dB Loop without Test Access (hours)-Dispatch
308	67	Mean Time to Restore - UNE - 5.0 dB Loop without Test Access (hours)-No Dispatch
309	67	Mean Time to Restore - UNE - BRI Loop with Test Access (hours)-Dispatch
310	67	Mean Time to Restore - UNE - BRI Loop with Test Access (hours)-No Dispatch
311	67	Mean Time to Restore - UNE - ISDN BRI Port (hours)-Dispatch
312	67	Mean Time to Restore - UNE - ISDN BRI Port (hours)-No Dispatch
313	67	Mean Time to Restore - UNE - DS1 Loop with Test Access (hours)-Dispatch
314	67	Mean Time to Restore - UNE - DS1 Loop with Test Access (hours)-No Dispatch
315	67	Mean Time to Restore - UNE - DS1 Dedicated Transport (hours)-Dispatch
316	67	Mean Time to Restore - UNE - DS1 Dedicated Transport (hours)-No Dispatch
317	67	Mean Time to Restore - UNE - Subtending Channel (23B) (hours)-Dispatch
318	67	Mean Time to Restore - UNE - Subtending Channel (23B) (hours)-No Dispatch
319	67	Mean Time to Restore - UNE - Subtending Channel (1D) (hours)-Dispatch

December 2000 Sub-Measure Tracking Number Listing

Tracking Number	PM #	Sub-Measure Title
320	67	Mean Time to Restore - UNE - Subtending Channel (1D) (hours)-No Dispatch
321	67	Mean Time to Restore - UNE - Analog Trunk Port (hours)-Dispatch
322	67	Mean Time to Restore - UNE - Analog Trunk Port (hours)-No Dispatch
323	67	Mean Time to Restore - UNE - Subtending Digital Direct Combination Trunks (hours)-Dispatch
324	67	Mean Time to Restore - UNE - Subtending Digital Direct Combination Trunks (hours)-No Dispatch
325	67	Mean Time to Restore - UNE - DS3 Dedicated Transport (hours)-Dispatch
326	67	Mean Time to Restore - UNE - DS3 Dedicated Transport (hours)-No Dispatch
327	67	Mean Time to Restore - UNE - Dark Fiber (hours)-Dispatch
328	67	Mean Time to Restore - UNE - Dark Fiber (hours)-No Dispatch
329	67	Mean Time to Restore - UNE - DSL Loops (hours)-Dispatch
330	67	Mean Time to Restore - UNE - DSL Loops (hours)-No Dispatch
375	68	Percent Out Of Service (OOS) < 24 Hours - 2 Wire Analog 8dB Loop
259	69	% Repeat Reports - UNE - 8.0 dB Loop With Test Access
260	69	% Repeat Reports - UNE - 8.0 dB Loop Without Test Access
261	69	% Repeat Reports - UNE - 5.0 dB Loop With Test Access
262	69	% Repeat Reports - UNE - 5.0 dB Loop Without Test Access
263	69	% Repeat Reports - UNE - BRI Loop With Test Access
264	69	% Repeat Reports - UNE - ISDN BRI Port
265	69	% Repeat Reports - UNE - DS1 Loop With Test Access
266	69	% Repeat Reports - UNE - DS1 Dedicated Transport
267	69	% Repeat Reports - UNE - Subtending Channel (23B)
268	69	% Repeat Reports - UNE - Subtending Channel (1D)
269	69	% Repeat Reports - UNE - Analog Trunk Port
270	69	% Repeat Reports - UNE - Subtending Digital Direct Combination Trunks
271	69	% Repeat Reports - UNE - DS3 Dedicated Transport
272	69	% Repeat Reports - UNE - Dark Fiber
273	69	% Repeat Reports - UNE - DSL Loops
1020	69	% Repeat Reports - UNE - Interconnection Trunks
274	70	% Trunk Blockage - AIT End Office to CLEC End Office
275	70	% Trunk Blockage - AIT Tandem to CLEC End Office
276	71	Common Transport Trunk Blockage - Where CLECs Share ILEC Trunks
277	71	Common Transport Trunk Blockage - Where CLECs Do Not Share ILEC Trunks
512	72	Distribution of Common Transport Trunk Groups >=2%, & <= 2.99%
618	72	Distribution of Common Transport Trunk Groups >= 3%, & <= 3.99%
619	72	Distribution of Common Transport Trunk Groups >= 4%, & <= 5.99%
620	72	Distribution of Common Transport Trunk Groups >= 6%, & <= 9.99%
621	72	Distribution of Common Transport Trunk Groups >= 10%
376	73	Percentage Missed Due Dates - Interconnection Trunks
735	74	Average Delay Days for Missed Due Dates - Interconnection Trunks
736	75	Percentage of Ameritech Caused Missed Due Dates > 30 Days - Interconnection Trunks
737	76	Average Trunk Restoration Interval - Interconnection Trunks (days)
278	77	Average Trunk Restoration Interval for Service Affecting Trunk Groups - Tandem (hours)
279	77	Average Trunk Restoration Interval for Service Affecting Trunk Groups - Non-Tandem (hours)
625	78	Average Interconnection Trunk Installation Interval - Interconnection Trunks (days)
626	78	Average Interconnection Trunk Installation Interval - SS7 Links (days)
627	78	Average Interconnection Trunk Installation Interval - OS/DA (days)
628	78	Average Interconnection Trunk Installation Interval - 911 Trunks (days)
738	79	Directory Assistance Grade of Service - < 1.5 Secs
739	79	Directory Assistance Grade of Service - < 2.5 Secs
740	79	Directory Assistance Grade of Service - > 7.5 Secs
741	79	Directory Assistance Grade of Service - > 10 Secs
742	79	Directory Assistance Grade of Service - > 15 Secs
743	79	Directory Assistance Grade of Service - > 20 Secs
744	79	Directory Assistance Grade of Service - > 25 Secs
377	80	Directory Assistance Average Speed of Answer (seconds)
745	81	Operator Services Grade of Service - < 1.5 Seconds
746	81	Operator Services Grade of Service - < 2.5 Seconds
747	81	Operator Services Grade of Service - > 7.5 Seconds
748	81	Operator Services Grade of Service - > 10 Seconds
749	81	Operator Services Grade of Service - > 15 Seconds

Tracking Number	PM #	Sub-Measure Title
750	81	Operator Services Grade of Service - > 20 Seconds
751	81	Operator Services Grade of Service - > 25 Seconds
378	82	Operator Services Speed of Answer (seconds)
752	83	Percent Calls Abandoned - OS
753	83	Percent Calls Abandoned - DA
754	84	Percent Calls Deflected - OS
755	84	Percent Calls Deflected - DA
513	85	Average Work Time - Operator Services (seconds)
585	85	Average Work Time - Directory Assistance (seconds)
756	86	Non-Call Busy Work Volumes (seconds)
514	91	% of LNP Only Due Dates Within Industry Guidelines - Complete - NXX (1-30 TNs and > 30 TNs)
516	91	% of LNP Only Due Dates Within Industry Guidelines - Partial - NXX (1-30 TNs and > 30 TNs)
757	92	% of Time the Old Service Provider Releases the Sub Prior to the Exp of the 2nd 9 Hour (T2) Timer
584	93	% of Customer Accounts Restructured by the LNP Due Date
280	94	% FOCs Returned within 24 Hours - Manually Requested - LNP Only (1 - 19 Lines)
281	94	% FOCs Returned within 24 Hours - Manually Requested - LNP W/Loop (1- 19 Loops)
282	94	% FOCs Returned within 48 Hours - Manually Requested - LNP Only (20+ Lines)
283	94	% FOCs Returned within 48 Hours - Manually Requested - LNP W/Loop (20+ Loops)
284	94	% FOCs Returned within 24 Hours - Manually Requested - LNP Complex Bus (1 - 19 Lines)
285	94	% FOCs Returned within 48 Hours - Manually Requested - LNP Complex Bus (20 - 50 Lines)
286	94	% FOCs Returned within 24 Hours - Manually Requested - LNP Complex Bus (50+ Lines)
287	94	% FOCs Returned within 5 Hours - Electronically Requested - Res & Bus LNP Only (1 - 19 Lines)
288	94	% FOCs Returned within 5 Hours - Electronically Requested - Res & Bus LNP W/Loop (1 - 19 Loops)
289	94	% FOCs Returned within 48 Hours - Electronically Requested - LNP Only (20+ Lines)
290	94	% FOCs Returned within 48 Hours - Electronically Requested - LNP W/Loop (20+ Loops)
291	94	% FOCs Returned within 24 Hours - Electronically Requested - LNP Complex Bus (1 - 19 Lines)
292	94	% FOCs Returned within 48 Hours - Electronically Requested - LNP Complex Bus (20 - 50 Lines)
293	94	% FOCs Returned within 24 Hours - Electronically Requested - LNP Complex Bus (50+ Lines)
1089	94.1	Average Time to Return FOC - Electronically Requested - Res & Bus LNP Only (1 - 19 Lines)
1090	94.1	Average Time to Return FOC - Manually Requested - LNP Only (1 - 19 Lines)
1091	94.1	Average Time to Return FOC - Electronically Requested - LNP Only (20+ Lines)
1092	94.1	Average Time to Return FOC - Manually Requested - LNP Only (20+ Lines)
1093	94.1	Average Time to Return FOC - Electronically Requested - LNP Complex Bus (1 - 19 Lines)
1094	94.1	Average Time to Return FOC - Manually Requested - LNP Complex Bus (1 - 19 Lines)
1095	94.1	Average Time to Return FOC - Electronically Requested - LNP Complex Bus (20 - 50 Lines)
1096	94.1	Average Time to Return FOC - Manually Requested - LNP Complex Bus (20 - 50 Lines)
1097	94.1	Average Time to Return FOC - Electronically Requested - LNP Complex Bus (50+ Lines)
1098	94.1	Average Time to Return FOC - Manually Requested - LNP Complex Bus (50+ Lines)
1099	94.1	Average Time to Return FOC - Electronically Requested - Res & Bus LNP W/Loop (1 - 19 Loops)
1100	94.1	Average Time to Return FOC - Manually Requested - LNP W/Loop (1- 19 Loops)
1101	94.1	Average Time to Return FOC - Electronically Requested - LNP W/Loop (20+ Loops)
1102	94.1	Average Time to Return FOC - Manually Requested - LNP W/Loop (20+ Loops)
379	95	Avg Response Time For Non-Mech Rejects Returned With Complete and Accurate Codes - LNP Only (hours)
380	95	Avg Response Tm For Non-Mech Rejects Returned With Complete and Accurate Codes - LNP With Loop (hrs)
758	96	% Pre-Mature Disconnects - Coordinated Cutovers - LNP Only
759	96	% Pre-Mature Disconnects - Coordinated Cutovers - LNP w/ Loop
760	97	% of Time Ameritech Applies the 10-digit Trigger Prior to the LNP Order Due Date - LNP Only
761	97	% of Time Ameritech Applies the 10-digit Trigger Prior to the LNP Order Due Date - LNP w/ Loop
762	98	% of LNP Trouble Reports w/ 30 Days of Installation
517	99	Average Delay Days for AIT Missed Due Dates - LNP only
763	100	Average Time of Out of Service for LNP Conversions (minutes)
764	101	% Out of Service < 60 Minutes
765	102	Average Time to Clear Errors (hours)
766	103	% Accuracy for 911 Database Updates
520	104	Average Time Required to Update 911 Database (Facility Based Providers) (minutes)
382	105	Percentage of Requests Processed Within 35 Days
521	106	Average Days Required to Process a Request
296	107	% Missed Collocation Due Dates - Physical
297	107	% Missed Collocation Due Dates - Virtual
298	107	% Missed Collocation Due Dates - Additions

December 2000 Sub-Measure Tracking Number Listing

Tracking Number	PM #	Sub-Measure Title
299	107	% Missed Collocation Due Dates - Cageless
522	108	Average Delay Days for AIT Missed Due Dates - Physical
523	108	Average Delay Days for AIT Missed Due Dates - Virtual
524	108	Average Delay Days for AIT Missed Due Dates - Additions
586	108	Average Delay Days for AIT Missed Due Dates - Cageless
525	109	% of Requests Processed Within the Established Timelines - Physical
526	109	% of Requests Processed Within the Established Timelines - Virtual
527	109	% of Requests Processed Within the Established Timelines - Additions
587	109	% of Requests Processed Within the Established Timelines - Cageless
767	110	% of Updates Completed into the DA Database within 72 Hours for Facility Based CLECs
777	110	% of Updates Completed into the DA Database within 72 Hours for Facility Based CLECs - Elec Orders
778	110	% of Updates Completed into the DA Database within 72 Hours for Facility Based CLECs - Man Orders
768	111	Average Update Interval for DA Database for Facility Based CLECs (hours)
779	111	Average Update Interval for DA Database for Facility Based CLECs (hours) - Electronic Orders
780	111	Average Update Interval for DA Database for Facility Based CLECs (hours) - Manual Orders
629	112	% Directory Assistance Database Accuracy for Manual Updates
769	113	% of Electronic Updates that Flow Through the Update Process w/out Manual Intervention
294	114	Percentage Premature Disconnects (Coordinated Cutovers) - LNP
295	114	Percentage Premature Disconnects (Coordinated Cutovers) - LNP W/Loop
831	114.1	CHC LNP w/ Loop Provisioning Interval - CHC - LNP with Loop < 10 lines (Minutes)
832	114.1	CHC LNP w/ Loop Provisioning Interval - CHC - LNP with Loop 10 - 24 Lines (Minutes)
529	115	Percentage of AIT Caused Delayed Coordinated Cutovers - LNP (>30 Minutes)
530	115	Percentage of AIT Caused Delayed Coordinated Cutovers - LNP (>60 Minutes)
531	115	Percentage of AIT Caused Delayed Coordinated Cutovers - LNP (>120 Minutes)
532	115	Percentage of AIT Caused Delayed Coordinated Cutovers - LNP W/Loop (>30 Minutes)
533	115	Percentage of AIT Caused Delayed Coordinated Cutovers - LNP W/Loop (>60 Minutes)
534	115	Percentage of AIT Caused Delayed Coordinated Cutovers - LNP W/Loop (>120 Minutes)
920	115	Percentage of AIT Caused Delayed Coordinated Cutovers - LNP
921	115	Percentage of AIT Caused Delayed Coordinated Cutovers - LNP W/Loop
874	115.1	Percent Provisioning Trouble Reports - CHC
875	115.2	Mean Time to Restore - Provisioning Trouble Report (PTR) - CHC
535	117	% NXXs Loaded and Tested Prior to the Effective Date
536	118	Average Delay Days for NXX Loading & Testing
630	119	Mean Time to Repair (days)
537	120	% of Requests Processed Within 30 Business Days
538	121	% of Quotes Provided for Authorized BFRs Within 45 Business Days
1023	MI 1	% of Orders Given Jeopardy Notices - POTS - Res - FW
1024	MI 1	% of Orders Given Jeopardy Notices - POTS - Res - No FW
1025	MI 1	% of Orders Given Jeopardy Notices - POTS - Bus - FW
1026	MI 1	% of Orders Given Jeopardy Notices - POTS - Bus - No FW
1027	MI 1	% of Orders Given Jeopardy Notices - Resale Specials - FW
1028	MI 1	% of Orders Given Jeopardy Notices - Resale Specials - No FW
1029	MI 1	% of Orders Given Jeopardy Notices - Unbundled Loops with LNP
1030	MI 1	% of Orders Given Jeopardy Notices - Unbundled Loops without LNP
1031	MI 1	% of Orders Given Jeopardy Notices - Unbundled Local Switching
1032	MI 1	% of Orders Given Jeopardy Notices - UNE Combos
887	MI 10	Percent Time-out Transactions - Address Verification
888	MI 10	Percent Time-out Transactions - Request for Telephone Number
889	MI 10	Percent Time-out Transactions - Request for Customer Service Record
890	MI 10	Percent Time-out Transactions - Service Availability
891	MI 10	Percent Time-out Transactions - Dispatch Required / Service Appointment Scheduling (Due Date)
892	MI 10	Percent Time-out Transactions - PIC
893	MI 10	Percent Time-out Transactions - FAV / SAV
894	MI 10	Percent Time-out Transactions - DSL Loop Qualification
895	MI 10	Percent Time-out Transactions - NC / NCI
896	MI 10	Percent Time-out Transactions - CFA Availability
1048	MI 11	Average Interface Outage Notification (hours)
897	MI 12	Average Time to Clear Service Order Errors - Resale
898	MI 12	Average Time to Clear Service Order Errors - UNE P
1049	MI 13	Percent Loss Notifications within 1 Hour of Service Order Completion - Resale

December 2000 Sub-Measure Tracking Number Listing

Tracking Number	PM #	Sub-Measure Title
1050	MI 13	Percent Loss Notifications within 1 Hour of Service Order Completion - UNE Loops
1051	MI 13	Percent Loss Notifications within 1 Hour of Service Order Completion - LNP
1052	MI 13	Percent Loss Notifications within 1 Hour of Service Order Completion - UNE P
1053	MI 14	% Cmpltn Nofctns Rtrnd w/in "X" Hrs of Cmpltn of Mntnce Trble Tckt - Resale Manual
1054	MI 14	% Cmpltn Nofctns Rtrnd w/in "X" Hrs of Cmpltn of Mntnce Trble Tckt - Resale Electronic
1055	MI 14	% Cmpltn Nofctns Rtrnd w/in "X" Hrs of Cmpltn of Mntnce Trble Tckt - UNE Loops Manual
1056	MI 14	% Cmpltn Nofctns Rtrnd w/in "X" Hrs of Cmpltn of Mntnce Trble Tckt - UNE Loops Electronic
1057	MI 14	% Cmpltn Nofctns Rtrnd w/in "X" Hrs of Cmpltn of Mntnce Trble Tckt - UNE P Manual
1058	MI 14	% Cmpltn Nofctns Rtrnd w/in "X" Hrs of Cmpltn of Mntnce Trble Tckt - UNE P Electronic
1059	MI 15	Change Management - Changes to Existing Interfaces (days) - Gateway
1060	MI 15	Change Management - Changes to Existing Interfaces (days) - GUI
1061	MI 15	Change Management - Introductions of New Interfaces (days) - Gateway
1062	MI 15	Change Management - Introductions of New Interfaces (days) - GUI
1063	MI 15	Change Management - Retirements of Existing Interfaces (days) - Wholesale Interfaces - Gateway
1064	MI 15	Change Management - Retirements of Existing Interfaces (days) - Wholesale Interfaces - GUI
899	MI 16	Percentage Rejected Query Notices - Address Verification
900	MI 16	Percentage Rejected Query Notices - Request for Telephone Number
901	MI 16	Percentage Rejected Query Notices - Request for Customer Service Record
902	MI 16	Percentage Rejected Query Notices - Service Availability
903	MI 16	Percentage Rejected Query Notices - Dispatch Required (and Service Aptmt Scheduling (Due Date))
904	MI 16	Percentage Rejected Query Notices - PIC
905	MI 16	Percentage Rejected Query Notices - FAC / SAV
906	MI 16	Percentage Rejected Query Notices - DSL Loop Qualification
907	MI 16	Percentage Rejected Query Notices - NC / NCI
908	MI 16	Percentage Rejected Query Notices - CFA Availability
1034	MI 2	% of Orders Given Jeopardy Notices w/in 24 Hours of the Due Date - Res - FW
1035	MI 2	% of Orders Given Jeopardy Notices w/in 24 Hours of the Due Date - Res - No FW
1036	MI 2	% of Orders Given Jeopardy Notices w/in 24 Hours of the Due Date - Business - FW
1037	MI 2	% of Orders Given Jeopardy Notices w/in 24 Hours of the Due Date - Business - No FW
1038	MI 2	% of Orders Given Jeopardy Notices w/in 24 Hours of the Due Date - Resale Specials - FW
1039	MI 2	% of Orders Given Jeopardy Notices w/in 24 Hours of the Due Date - Resale Specials - No FW
1040	MI 2	% of Orders Given Jeopardy Notices w/in 24 Hours of the Due Date - Unbundled Loops with LNP
1041	MI 2	% of Orders Given Jeopardy Notices w/in 24 Hours of the Due Date - Unbundled Loops without LNP
1042	MI 2	% of Orders Given Jeopardy Notices w/in 24 Hours of the Due Date - Unbundled Local Switching
1043	MI 2	% of Orders Given Jeopardy Notices w/in 24 Hours of the Due Date - UNE Combos
876	MI 3	Coordination Conversions Outside of Interval - Unbundled Loops
877	MI 4	Average Time to Provide a Collocation Arrangement - Physical Collocation (Days)
1103	MI 4	Average Time to Provide a Collocation Arrangement - Virtual Collocation (Days)
878	MI 5	Structure Requests Completed Outside of Interval - Information Access
879	MI 5	Structure Requests Completed Outside of Interval - Field Survey
880	MI 5	Structure Requests Completed Outside of Interval - Make Ready
881	MI 6	Erred Customer Record Update Files Not Returned by Next Business Day - Manually Received
882	MI 6	Erred Customer Record Update Files Not Returned by Next Business Day - Electronically Received
883	MI 7	Errors in Customer Record Update Files - Manually Received
884	MI 7	Errors in Customer Record Update Files - Electronically Received
885	MI 8	Customer Record Update Files Not Updated by the Next Business Day - Manually Received
886	MI 8	Customer Record Update Files Not Updated by the Next Business Day - Electronically Received
1045	MI 9	Percentage Missing FOCs - Resale
1046	MI 9	Percentage Missing FOCs - UNE (Loops, LNP, and LSNP)
1047	MI 9	Percentage Missing FOCs - UNE-P